

CELLENCE INC. LABOUR MARKET INFORMATION PROGRAM

Client Eligibility -Permanent Resident; **Convention Refugee**

The Labour Market Information Specialists can assist with:

- Developing targeted resumes/cover letters
- Virtual interview and "Netiquette" preparation
- Understanding Employer Expectations, especially during the COVID-19 pandemic and beyond
- Connections with mentors, industry professionals and employers
- Information on job leads, volunteering nd networking opportunities
- Finding part-time or full-time employment; using social media to find jobs
- Information and training opportunities such as: skilled trades helper; PSW Healthcare training & customer service/retail training
- Assistance with applying for COVID-19 recovery benefits
- COVID and Health & Safety; Employment Standards Act
- Digital Literacy Training; Upskilling & soft skills development
- Career and education information

All of our programs and services are available at no cost to eligible clients

From April 2020 to March 2021, Labour Market Information Specialists assisted newcomers with positive employment outcomes as follows

- **ASSISTED NEWCOMERS** 916 WITH APPLYING FOR **916 JOBS**
- **REFERRED 394 RESUMES TO** 394 EMPLOYER CONTACTS TO FILL JOB **OPENINGS**
- **FACILITATED 136 SHORT-TERM MENTOR MATCHES**
- **ASSISTED 264 NEWCOMER CLIENTS TO SECURE INTERVIEWS**
- **CONNECTED 200+ NEWCOMER** 200+ CLIENTS TO EMPLOYERS IN WINDSOR-ESSEX

For more information, contact: Tasneem Khan at 519-999-3545 or tkhan@ncce1.org

Contact one of our LMI Specialists today and learn:

- How to successfully navigate government websites to apply for COVID-19 relief benefits such as CERB and CESB
- How the pandemic has changed the employment landscape and how newcomers can learn new skills needed to adapt
- Practical tips and strategies to manage your stress and how to address mental health challenges while looking for employment
- How digital literacy and knowledge is critical for many workfrom-home jobs that have been created amidst the pandemic
- How to use digital technology such as ZOOM to participate in critical employment related training
- About COVID19 related health and safety knowledge
- How to navigate the job market and develop soft skills
- How to recognize job scams that have emerged during the pandemic, and;
- How to expand your professional network; and how to find volunteer and employment opportunities during the pandemic and beyond



Immigration, Refugees and Citizenship Canada

Immigration, Réfugiés et Citoyenneté Canada



