

VIRTUAL SERVICES

*For registration/eligibility please call us at: (519)258-4076
or email: services@ncce1.org
You can also visit us on our website at: www.ncceinc.org



SETTLEMENT WORKERS IN SCHOOLS / LIBRARY SETTLEMENT PARTNERSHIP SWIS/LSP

- Provide settlement services to newcomer families by phone, email, online and texting/video calls
- Assist with applications related to benefits available to families during the COVID-19 pandemic and other available benefits
- Facilitate school registrations and referrals to other departments and services in the community
- Assist newcomer families/students with online learning: EDSBY and Google accounts, setting up accounts and passwords
- Contact newcomer families/students to relay messages from and to schools
- Request technology from schools on behalf of families/students
- Provide language support to schools to relay messages to families: appointments for technology pick up, protocols for pick up and confirmation of receipt
- Translate step-by-step instructions for online learning, how to use Chromebooks, laptops and iPads, Learning Calendars
- Provide language support during Google Meet Classrooms
- Coordinate conference calls between families/students and school personnel
- Provide information and refer newcomer families to available resources in the community

Funded by:  Immigration, Refugees and Citizenship Canada Immigration, Réfugiés et Citoyenneté Canada

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